



**Company: Serve You Rx**

**Job Title: Clinical Pharmacist**

**Location: Milwaukee, WI**

Looking for a professional environment where your clinical expertise can be effective on a larger scale? Are you interested in becoming part of a team that actively monitors market trends and uses that information to enhance client benefit programs and our company's service offerings? **Serve You Rx** is a pharmacy solutions provider based in Milwaukee, Wisconsin, seeking a Clinical Pharmacist who can educate and guide our clients, plan members and other stakeholders on matters regarding patient care, plan design, formulary management, specialty medications, member utilization management, and drug trend. Responsibilities of the role range from administering the suite of clinical programs to conducting clinical case reviews to analyzing group claims data to formulate clinical recommendations. Use the combination of your clinical, consultative and patient care skills on a day-to-day basis to have a positive impact on health care and the lives of those who need it.

### **Position Summary**

The **Clinical Pharmacist** provides clinical services and consultation to Serve You Rx PBM clients, members, providers, and other stakeholders, including but not limited to drug and benefit education, plan design recommendations, trend analyses, edit development and management, clinical reviews, formulary management, and specialty pharmacy management.

### **Essential Duties and Responsibilities**

1. Actively participate in the development, maintenance, and administration of the Serve You Rx suite of clinical programs (such as drug utilization review, health outcomes, disease state management, care management, specialty pharmacy, and other programs) including continuous evaluation of current program offerings in the context of client need and market trends as well as strategy recommendations to improve program design and/or breadth of offerings.
2. As the clinical consultant for the account management team, provide benefit design and formulary management, drug information, and other relevant and actionable pharmacy benefit recommendations to stakeholders at implementation, renewal, and upon demand.
3. Actively participate in the annual review of clinical review criteria (e.g., prior authorization, step therapy, quantity limits).
4. Apply clinical review criteria, established protocols and member benefits to make coverage determinations including but not limited to prior authorization reviews, step therapy reviews, and other clinical reviews as needed:
  1. Interpret clinical information submitted by requesting physician (or physician representative) along with the minimum necessary information in the patient's medical records to make determinations or recommend determinations of medical necessity.
  2. Provide explanations and interpretations within area of expertise to assist with the peer to peer process.
  3. Interact with providers to gain additional clinical information when needed.
5. Assist with claims analysis for drug utilization review, fraud, abuse, and over utilization.
6. Manage the Serve You Rx adherence monitoring, opioid risk management program, and value-based benefit design programs including data analysis, interpretation, and summarization as well as patient and/or provider intervention as necessary.
7. Assist with the coordination of the experiential training program for pharmacy students when appropriate.
8. Provide continuing education and other programming to both external and internal stakeholders.
9. Provide clinical support to customer service representatives, sales associates, and other internal assets for escalated clinical pharmacy management inquiries.
10. Work collaboratively to develop member, provider, payer, and other communication or education content for use by sales, marketing, and account management teams.

11. Perform other duties and responsibilities as required or assigned.

#### **Preferred Education and Experience**

- Doctor of Pharmacy (PharmD) degree.
- Patient management experience.
- Completed managed care residency or minimum three years of PBM or managed care pharmacy experience.

#### **Required Credentials / Licensing / Certification**

- Active pharmacist license(s) in good standing.

#### **Competencies**

- Excellent understanding of pharmaceutical therapy and direct patient care
- Demonstrated verbal, written, and presentation skills and ability to communicate effectively across all levels of audience, internal and external, including the ability to translate clinical information into a manner appropriate for clinical and non-clinical audiences.
- Detail oriented and produce accurate results.
- Organized and focused to meet performance objectives and deadlines.
- Aptitude in problem-solving and decision-making.
- Strong professional ethics.
- Proficient in Microsoft Office Professional, including Microsoft Excel, Word, and PowerPoint.

#### **Physical Demands**

- Sitting for extended time periods (between 8-10 hours/day).
- Operate typical office equipment such as a computer, telephone, copy machine, etc.

To apply, email your resume with salary requirements to: [HR@serve-you-rx.com](mailto:HR@serve-you-rx.com).

To learn more about Serve You Rx, click here: <https://www.serve-you-rx.com/careers/>.